

Monthly Report March 2023

Fiscal Year Oct. 2022 - Sept. 2023

Location	Print Circulation	Visitors	Computer Sessions (including WiFi)	Programming
Hart Memorial	17,979	14,985	72,485	68 Events & Activities, 1,585 Participants
St. Cloud	23,215	10,305	19,475	79 Events & Activities, 2,134 Participants
Poinciana	9,682	10,242	34,473	44 Events & Activities, 1,075 Participants
Buenaventura Lakes	5,288	5,892	24,414	31 Events & Activities, 560 Participants
West Osceola	13,639	11,789	28,527	60 Events & Activities, 1,084 Participants
Kenansville	208	111	3,416	N/A
Narccossee	154	15	N/A	N/A
Reunion	107	16	N/A	N/A

System Stats at a Glance

Total Circulation

88,889

Circulation

Print	70,011
Virtual	18,878

New Card Registration

Cards	1,174
eCards	137

Holds Placed

6,581

Phone Calls to Call Center

3,349

TechCentral

Visits	214	3D Prints Processed	52
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Volunteering

Volunteers	66	Hours Donated	347
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Study Room Uses

1,062

Room Reservations

225

Notary Visits

30

Reference Questions

10,196

Storytimes

Storytimes Held	78	Attendees	2,233
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Grants and Awards Galore!

The Library received various grants and awards this month in support of staff training, literacy programming and financial planning collections.

- The Financial Industry Regulatory Authority (FINRA) awarded the Library with up \$10,000 to purchase financial planning materials in print and electronic form. The grant supports areas affected by emergencies and disasters; hurricanes Ian and Nicole created significant impact to the Osceola community last year and citizens found themselves needing financial support to overcome losses. The collection will be developed over coming months and promoted through our website and social media.
- The Florida Division of Library and Information Services selected the Library to participate in the Express Reads Pilot Program. The Library will receive free books - short novels for adults wanting to improve their reading comprehension skills. Programs and services supporting this collection is also in the works.
- Two members of the Adult Services team received funds to attend this summer's annual American Library Association conference in Chicago. The Tampa Bay Library Consortium are providing \$2000 for the Library staff to attend.
- Three staff members attended a prestigious weeklong training exercise held at the National Emergency Management Training Center near Baltimore. They traveled as part of Osceola County Emergency Management's team as the Library offers operational support in times of disaster and year-round.
- Two staff members are prepared to present at the annual Florida Library Association conference's poster session in Daytona in May. Poster sessions are informational displays on innovative topics and the Library's selection focuses on the Walking Library series of adult educational programs.

Welcoming Community Leaders in Hosted Workshops

The Library welcomed community leaders in two informative workshops.

For the second year, Leadership Osceola visited the Hart Memorial Library as part of Government Day. To educate on the many facets of local government, the Library provided games, tours and library cards to the Leadership cohort to emphasize that government services extend to literacy, technology, meeting rooms and free materials to checkout. 27 people attended and 15 new cards were made.

The Library hosted the Non-Profit Coalition of the Osceola Chamber of Commerce in a morning-long workshop that emphasized connecting with other non-profit agencies to share information and maximize community resources. Featured speakers included representatives from JP Morgan Chase and Osceola County Community and Housing Services.

The Hart Memorial Library is now the permanent hosting location for the Children's Cabinet, a coalition of children's advocates and professionals across Osceola County that gather to share ideas and information about best practices and impactful children's programs and services. The Cabinet noted that Library staff were "the epitome of community partnership" and gave "kudos" to the Osceola staff "for all you have done to assist the community."

Celebrating Women's Achievements in History

Each year the Library celebrates Women's History Month through engaging displays, social media posts, take home crafts and the promotion of key collections such as streaming movies or children's books. Here is a sampling of the programming offered during this important month:

Women's History from Beyond: Part of the Walking Library Series, visitors roamed through Mt. Peace Cemetery to learn from an historian about St. Cloud settlers buried in the town's oldest graveyard.

Women of History: School age children at the West Osceola Library learned all about famous women from today and long ago, like Malala and Jane Austen, using BINGO as an education tool.

Rosie the Riveter Take & Make: These mighty magnets exclaimed "We Can Do It!" with an iconic image of the World War II hero.

Suffragettes No More: Residents updated their Library card and applied to vote or changed voting information in this reminder that it's only been 103 years since the ratification of the 19th Amendment guaranteeing white women the right to vote and only 58 years since the passage of the Civil Rights Act of 1965 guaranteeing Black women the security of voting without reprisal from state laws.

Mini-Portraits: This month's Maker's Café at the Poinciana Library encouraged budding artists to paint portraits of famous women.



Above: Famous women in history inspire artistic mini-portraits.

Below: Osceola Children's Cabinet makes Hart Library their main meeting space.





Above: The Walking Library program “Women’s History from Beyond” takes adventurers on a journey through history at Mt. Peace Cemetery. **Left:** West Osceola kids celebrated amazing women in history in the Creative Corner after-school program.